

TOOTH and CLAW

give your writing more bite Terms and Conditions

1. Payment in full must be received before the start of the course or event.
2. Should you wish to cancel your attendance on the course or event, for any reason, the following terms apply:

If you cancel more than eight weeks before the start date, we will refund half the cost.

If you cancel within eight weeks of the start date, no refund will be made.

3. We are happy to transfer your booking to a friend or family member, subject to 24 hours notice of the name change and new contact details being sent to us by email. Should there be any change in dietary arrangements, we will need to know at least seven days in advance of the start date, otherwise existing catering arrangements will apply.
4. Tooth and Claw has the right to cancel or postpone the course or event at any time: in this eventuality, we will refund in full all monies you have paid to us relating to the course or event in question. The maximum liability accepted will be the total cost of the course or event: no other associated expenses such as travelling costs will be accepted.
5. Tooth and Claw has the right to vary at any time the tutors/special guest speakers and accommodation detailed in the event or course description.
6. Due to the nature of the setting in which courses take place, it is possible that certain trips that are weather dependent may need to be varied at short notice and Tooth and Claw reserves the right to do so.
7. For one-to-one session bookings, should you choose to cancel, the following terms will apply.

For blocks of three: once paid for, refunds will not be made in the event of cancellation.

For blocks of five and 10: once paid for, should you wish to cancel, any unused sessions will be refunded at half their cost. For example, if you have booked a block of 10 sessions at £700 and have used up five sessions, the refund payable would be £350 divided by 2, so £175.

8. Tooth and Claw reserves the right to terminate one-to-one sessions for any reason at any time. In the case of cancellation by Tooth and Claw, a full refund of any unused sessions will be made.
9. Session blocks are valid for the following periods of time.

Blocks of three: Three calendar months from payment.

Blocks of five: Five calendar months from payment.

Blocks of ten: Ten calendar months from payment.